






1. Respondent's Name:	
	Response Count
	41
<i>answered question</i>	41
<i>skipped question</i>	0


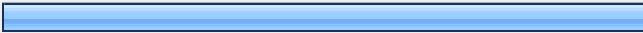

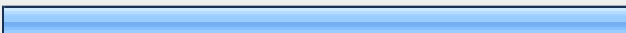
2. Respondent's E-mail Address:	
	Response Count
	41
<i>answered question</i>	41
<i>skipped question</i>	0

3. Agency Name:	
	Response Count
	41
<i>answered question</i>	41
<i>skipped question</i>	0


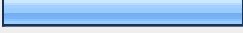

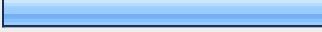
4. Demographic Information I of II.

	Response Percent	Response Count
Agency Web Site: 	80.0%	32
Agency Address: 	100.0%	40
City/Town: 	100.0%	40
State: 	100.0%	40
ZIP: 	100.0%	40
<i>answered question</i>		40
<i>skipped question</i>		1



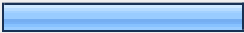





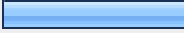


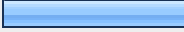
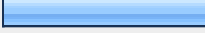
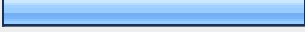
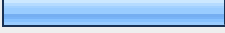

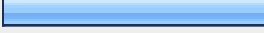



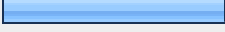
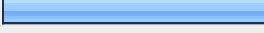
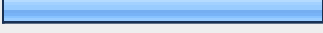
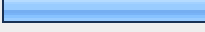
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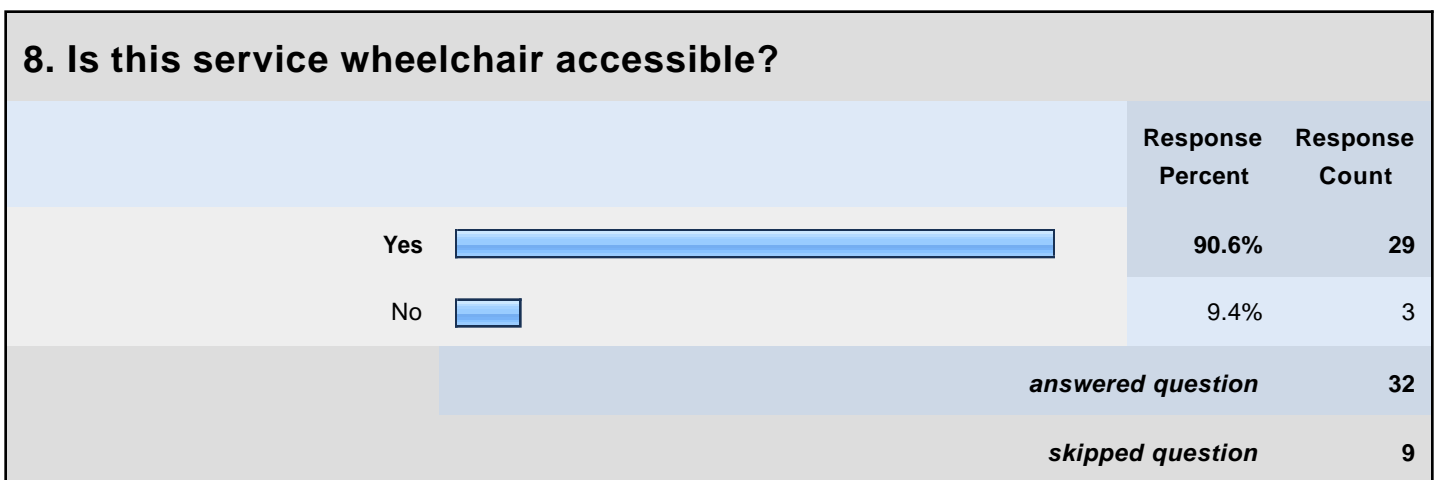
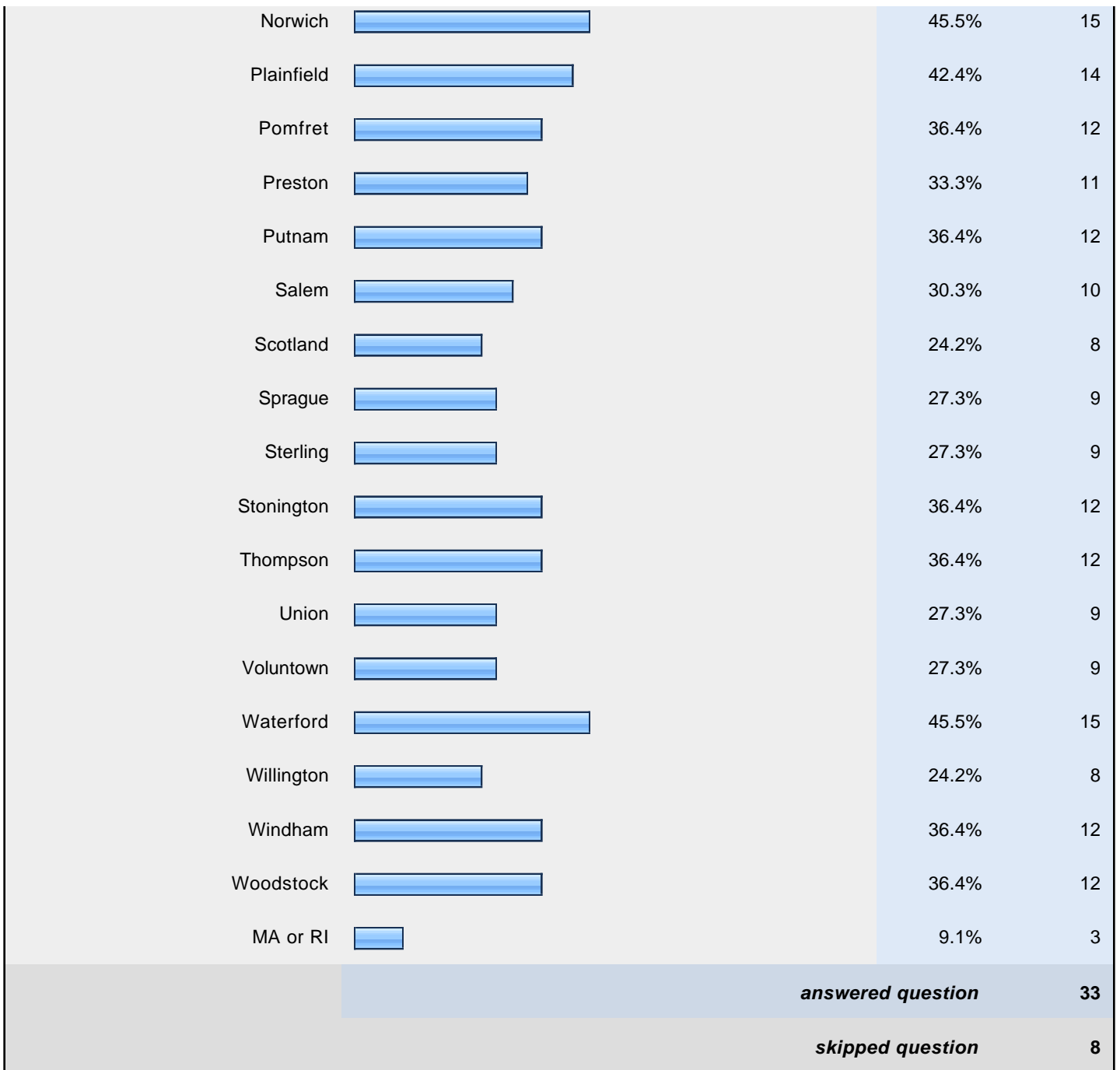
	Response Percent	Response Count
Service Name: 	86.8%	33
Respondent's Position: 	97.4%	37
Respondent's Telephone Number: 	100.0%	38
Respondent's Fax Number: 	94.7%	36
<i>answered question</i>		38
<i>skipped question</i>		3

6. What is your agency type?







	Response Percent	Response Count
Transit District 	9.1%	3
Municipality 	36.4%	12
Taxi/Livery 	6.1%	2
Community Provider 	48.5%	16
	<i>answered question</i>	33
	<i>skipped question</i>	8

7. Service Area - Please check all that apply:

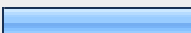
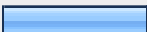
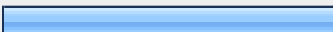
		Response Percent	Response Count
Andover		15.2%	5
Ashford		33.3%	11
Brooklyn		36.4%	12
Bozrah		27.3%	9
Canterbury		33.3%	11
Chaplin		27.3%	9
Colchester		21.2%	7
Columbia		27.3%	9
Coventry		27.3%	9
East Lyme		36.4%	12
Eastford		30.3%	10
Franklin		27.3%	9
Griswold		30.3%	10
Groton		45.5%	15
Hampton		33.3%	11
Hebron		12.1%	4
Killingly		39.4%	13
Lebanon		27.3%	9
Ledyard		42.4%	14
Lisbon		36.4%	12
Mansfield		33.3%	11
Montville		39.4%	13
New London		48.5%	16
North Stonington		30.3%	10








9. What are your operating funding sources?

	Response Percent	Response Count
In kind 	9.4%	3
Fare revenue/fee for service 	21.9%	7
Private 	25.0%	8
Municipal 	50.0%	16
State 	65.6%	21
Federal 	28.1%	9
<i>answered question</i>		32
<i>skipped question</i>		9

10. Cost to rider:

	Response Percent	Response Count
Donation 	28.6%	8
Fare 	21.4%	6
None 	50.0%	14
<i>answered question</i>		28
<i>skipped question</i>		13






11. Please select all services provided.

		Response Percent	Response Count
Medical		81.3%	26
Shopping/Personal		84.4%	27
Work		56.3%	18
Nutrition		62.5%	20
Recreation		78.1%	25
answered question			32
skipped question			9



12. Please select all transportation service hours and days provided.

	Morning Peak (7-10 AM)	Midday (10 AM - 3 PM)	Afternoon Peak (3 PM - 5 PM)	Evening (after 5 PM)	Response Count
Sunday	92.3% (12)	69.2% (9)	69.2% (9)	69.2% (9)	13
Monday	96.7% (29)	100.0% (30)	70.0% (21)	36.7% (11)	30
Tuesday	96.8% (30)	100.0% (31)	67.7% (21)	35.5% (11)	31
Wednesday	93.5% (29)	100.0% (31)	67.7% (21)	35.5% (11)	31
Thursday	96.8% (30)	100.0% (31)	67.7% (21)	35.5% (11)	31
Friday	96.7% (29)	100.0% (30)	70.0% (21)	36.7% (11)	30
Saturday	85.7% (12)	85.7% (12)	78.6% (11)	78.6% (11)	14
answered question					31
skipped question					10

13. Please check any eligibility requirements for using this service:

	Response Percent	Response Count
Age 	60.0%	18
Residency 	36.7%	11
Disability 	56.7%	17
Agency/program affiliation 	23.3%	7
Other (please specify) 	10.0%	3
<i>answered question</i>		30
<i>skipped question</i>		11

14. Does an application need to be completed prior to using the service?

	Response Percent	Response Count
Yes 	54.5%	18
No 	45.5%	15
<i>answered question</i>		33
<i>skipped question</i>		8





15. Please specify the number of each of the following that you currently have in service, NOT including backup vehicles.

	Response Average	Response Total	Response Count
Non-accessible Van	8.27	91	11
Accessible Van	4.28	77	18
School Bus	2.00	8	4
Non-Accessible Bus	1.50	9	6
Accessible Bus	3.00	42	14
Sedan/Wagon	13.27	146	11
Other	2.00	12	6
		<i>answered question</i>	28
		<i>skipped question</i>	13

16. Please specify the number of each type of backup vehicle you have available.

	Response Average	Response Total	Response Count
Non-accessible Van	0.00	0	2
Accessible Van	2.00	10	5
School Bus	0.00	0	2
Non-Accessible Bus	0.00	0	2
Accessible Bus	0.25	1	4
Sedan/Wagon	0.50	2	4
Other	0.50	1	2
		<i>answered question</i>	8
		<i>skipped question</i>	33

17. Please identify any transportation barriers currently affecting your consumers:

		Response Percent	Response Count
Area of coverage		68.0%	17
Access to Information		16.0%	4
Hours of Availability		68.0%	17
Other (please specify):		48.0%	12
<i>answered question</i>			25
<i>skipped question</i>			16

18. Do you have any additional comments on or solutions to eliminating these barriers? Please describe (ex. weekend service in East Lyme)

		Response Count
		9
<i>answered question</i>		9
<i>skipped question</i>		32